











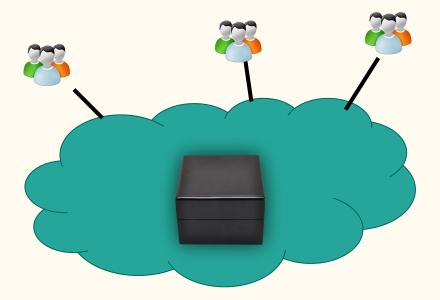




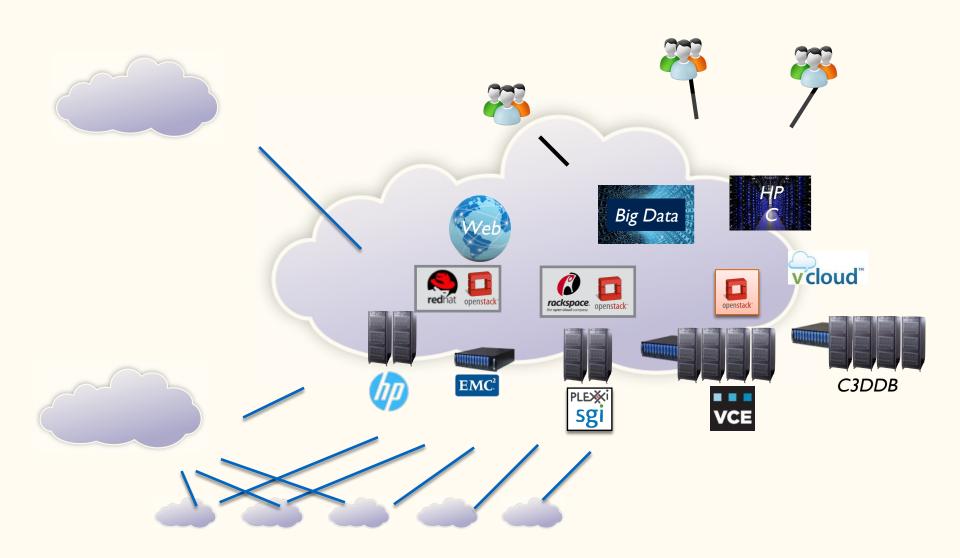
- Today's cloud landscape
- Use cases for an OCX
- The MOC
- Things we've done
- Lessons learned
- Possible next steps

Today's IaaS clouds

- One company responsible for implementing and operating the cloud
- Typically highly secretive about operational practices
- Exposes limited information to enable optimizations
- Vendor lock in: interfaces, price...



Is a different model possible? An "Open Cloud eXchange (OCX)"



Open Cloud Exchange as a solution

- An OCX provides a framework for solving these challenges:
 - Different participants in the cloud can stand up different services and make them available to the broader OCX userbase.
 - Multiple organizations can collaborate on a service offering, reducing operational cost while providing access to valuable data to the research and open source communities.
 - Open source software development can be informed by real user feedback!

Importance at even modest scale

- Enable cloud model for developing private cloud software & services
- Price is significantly cheaper
- Avoid vendor lock in
- Innovation & Research
 - Allow many providers to compete
 - Enable failure
 - Access to real data / real users / real scale
 - Ability to pilot systems to users

Why we care?

- Open Source Development and Research Requirements:
 - access to real data
 - access to real users
 - access to scale
- History tells us that when we open things up to rich communities it leads to competition and results in innovation and efficiency:
 - "The Cathedral and the Bazaar" by Eric Steven Raymond



CATHEDRAL

- Alibaba
- Amazon
- Baidu
- Google
- Microsoft

BAZAAR

Mass Open Cloud

The second second

NorthEast Storage Exchange

- FGPA Services
- GPU Services
- Open Datahub
- My cousins Minecraft Server
- Etc. etc.

Why Should the Community Care?

- The overall community has no place to run a Continuous Integration and Deployment of a cloud at scale so issues are not found until customers find them.
 - Issues because of interface changes that may be missed by different projects
 - Issues because they only show up at scale
 - Issues because the implementers were solving a different problem
- Quantity has a quality all its own
 - The problems change as usage grow

Use Cases

- Community CI/CD
- Infrastructure and Scale Labs
- Data Analytics and AI/ML
- Others?

Some Things We've Learned

- Many alternatives to public cloud offering exists, however it is difficult for operators to justify learning and operating a broad and diverse set of services.
- None of the clouds individually have the scales to attract the diversity of services of the proprietary clouds.
- Some customers want bare metal and containers more want services they can just use
- Without operating a cloud with real users, the open source community has found it challenging to address the user experience of real customers.

About the MOC

- We are a nonprofit
- We want to build a public cloud that people can use, and pay for, so that:
 - We can pay our salaries (small team 3 dev, 1 ops, 1.7 admin types, some students)
 - We can cover the costs of operating and maintaining/upgrading hardware as needed
 - We can do research on alternative economic models
 - It will be easier for others to replicate (software based config)
- All the above mean chargeback, showback and billing/reporting are required
- We want to build a public cloud with strong monitoring
- Openstack was not built with these things in mind.
- We have a vision of an open cloud exchange, we want to make it real

THE MASS Open Cloud COLLABORATORS









































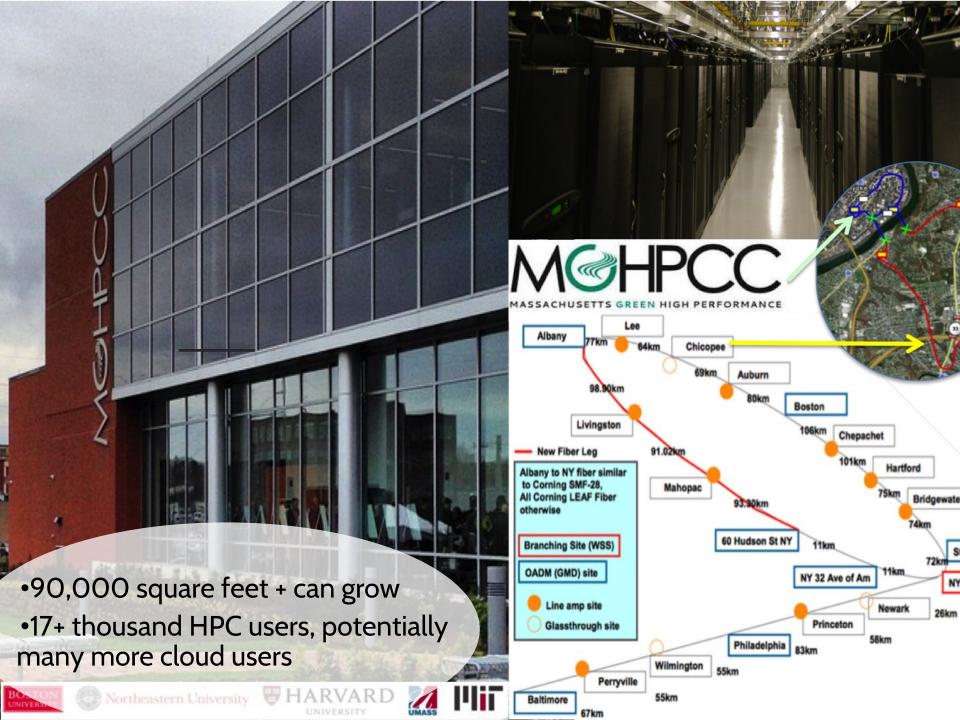


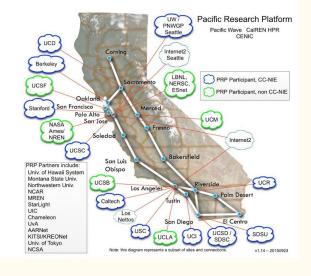












Imagine shrinking Pacific Research Platform to the size of a building



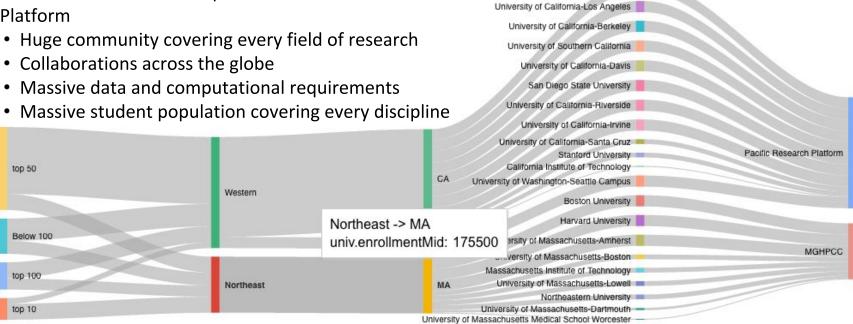
Widths are proportional to enrollment

University of California-San Diego

Consortia by Enrollment

MGHPCC Consortium comparable to Pacific Research **Platform**

- Huge community covering every field of research



Required capabilities for an MVP of OCX

- 1. An Elastic Secure Infrastructure for on-demand hardware use,
- 2. Production OpenStack, Ceph and Kubernetes services for both end users and higher level service offerings,
- Single sign on (SSO) access to OCX services via public and private identity providers,
- 4. Resource federation between multiple OpenStack services,
- 5. A pricing guide and billing system.
- 6. A user management system

Required capabilities for an OCX

Once MVP is Done: Multiple Participants may:

- 1. Deploy their own hardware,
- 2. Deploy software services on top of hardware allocated dynamically for that purpose, and
- 3. Charge for these services.

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Secure Elastic Hardware

Solution for securely bursting nodes between different clusters.

Open Source Components:

- Network booting and provisioning (M2)
 - HIL Network Isolation
 - M2 Network booting an image management
- Bolted isolated enclave of physical machine for security
 - Combines HIL, M2 and Keylime attestation from MIT Lincoln Labs

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Production

- Production OpenStack Deployment Kaize
 - Had 576 cores
 - An additional 1620 cores will soon be available
- Started at Kilo and upgrade to Pike
 - Planned redeployment with Rocky. Deploying
 OpenStack has gotten a lot easier.

Production

- Pure Research OpenStack Cloud Engage1
- Production OpenShift running on OpenStack
 - Upgrades have been hit or miss

Production: Lessons Learned

- Velo-*ceph*-raptors
- User support is time consuming

Required capabilities for an MVP of OCX

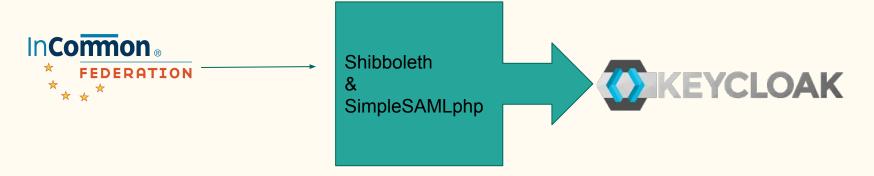
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Single-Sign On

Allow users and researchers to use their institutional account to log in. For universities we federate with InCommon.



Single-Sign On



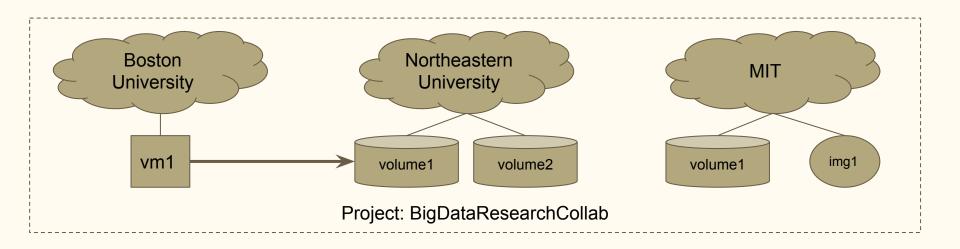
Things are more complicated than they look

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Resource Federation with OpenStack

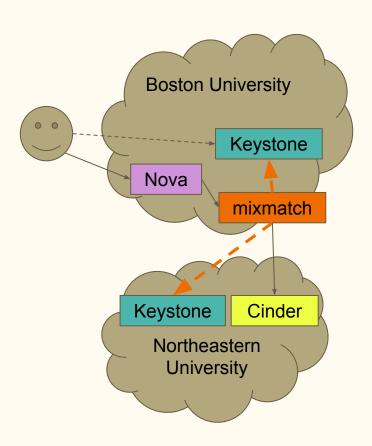
Enables using resources (such as Cinder volumes, Glance images, etc) to be shared across OpenStack deployments.



Resource Federation with OpenStack

Open Source Component:

Mix & Match



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Pricing

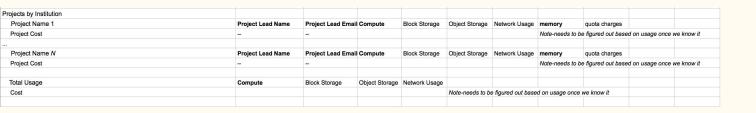
Pricing - what we learned - it's complicated :-)

- 1. We expect to be able to charge $\sim \frac{1}{2}$ to $\frac{1}{3}$ of commercial services,
- 2. Since research based we need to figure out models where researchers may purchase hardware since some grants favor that,
- 3. Competing on price is less interesting to our users then providing services which let them solve a problem. Most researchers and small businesses want to solve problems not focus on networking, etc.

Project Summary Bill

| Goal is is Single Page per project | | | | | | | | | |
|---|----------------------|------------------|--------------------------|---------------------|---------------|--|------------------------|--------------------|------------|
| Project Name | | Sponsoring Orga | nizatio Project Lead Nar | me Project Lead Ema | il | | | | |
| Per VM | | | | lemory usage | Network Usage | Note - some o | of these will not be a | vailable initially | |
| VM1 | MVP: | | | M1 memory | Network Usage | | | | |
| VM2 | | | | | - | Note - some of these will not be available initially | | | |
| Total VM Usage | IVI V F | | | | Ĭ. | | | | |
| Per Container | 1 page per | project | | ontainer memory | network usage | | | | |
| and a | Project Nar | ne | | | | | | | |
| Obj1 Total Object Storage | | _ | _ = | | | | | | |
| lotal Object Storage | Sponsoring | organi | zation | | | | | | |
| Total Volume Storage | Project Lea | d Name |) | | | | | | |
| Persistent Volumes (Container Volume) | Project Lea | d Fmail | l | | | | | | |
| persistent volume 1 | i rojoot Loa | a = 111a1 | | | | | | | |
| persistent volume 2 | Per VM Compute Usage | | | | | | | | |
| Floating IP addresses | | • | • | | | | | | |
| OpenShift Usage (pointer to Placeholder Tab which | Per VM Mei | morv Us | sage | | | | | | |
| Quota from Jan1-Jan15 | , , , | | | bject storage | network | memory | block storage | | |
| Quota from Jan15-Jan30 | Totals for these | | | bject storage | network | memory | block storage | | |
| | | | | | | | | | |
| List of Users | | | | | | | | | |
| TAJUL | | | DI 1 0 | 011 101 | | | | | |
| Total Usage | | Compute | Block Storage | Object Storage | Network Usage | memory | | | L |
| Cost | | | | | | Note-needs to | be figured out base | d on usage once | we know it |

Projects by Institution



MVP:
Project Name
Project Lead Name
Compute Usage
Memory Usage

We have succeeded in proving that those 10,000 ways will not work.

-- Apologies to Edison

Telemetry Data

- As we discussed earlier clouds are locked down and limited information is available for optimization and research
- As an open cloud we want that information to be available
- So we set about providing it
 - Ceilometer (2015-2016)
 - VERY SLOW
 - It made our network unusable
 - After Ceilometer we investigated Monasca
 - It was OK, but when we came back around to billing it was a non-starter

Seems pretty basic

 We planned to pull the data together ourselves and generate the reports (by now it was late 2017)

Area where we will need the most help!

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User Onboarding and Signup

Simple Use Case:

As a new user I want to be able to Sign onto the MassOpen Cloud and sign up for multiple services (storage, computer, partner services).

As a user leaves the MassOpen Cloud those resources should automatically be returned for other users.

To Support Users from Multiple Institutions and Companies - User Management Needed

- Need to be able to
 - Keep Track of Users across services for Billing and Permissions
 - Chargeback and Billing
 - By User
 - By Project
 - By Organization
 - By Resource
 - Users of Projects and Organizations should be able to *sign up for* resources without requiring human intervention
 - Monitoring and Auditing
 - Support Users

Once Onboard

- Need to be able to
 - Keep Track of Users across services for Billing and Permissions
 - Users of Projects and Organizations should be able to *sign up for* resources without requiring human intervention
 - Release Resources associated with Projects/Users
 - Monitoring and Auditing
 - Support Users

What else have we been doing?

- Integrate FPGA's and GPU's into OpenStack and OpenShift.
- Interviews with Startups and Small Manufacturers
- Outreach to Research IT organizations

More things we've learned

- Any time we think a project or RHEL feature will work we ask "are any current customers using it this way"
 - Of course we don't always wait for the answer
- If our Senior Infrastructure Engineer is out of town, bad things will happen.
- The community has been incredibly supportive and giving thanks!

We Want Your Help!

https://massopen.cloud